



Dispatch Times

Retirement of Rob Ramby

By: Nancy Machulskiy

Rob Ramby came to Warren County late in 1986 when dispatch was still under the Warren County Sheriff's Department. Rob had spent a year in the WCSO Explorer program. The dispatch center, located in the basement of the Common Pleas Court Building, did not become Warren County Communications Center until January of 1989.

In 1991, then Communications Director, Frank Young asked Rob if he would be interested in becoming a supervisor. Rob agreed and has been a Communications Supervisor ever since. In addition to his supervisory duties, Rob has been the LEADS (Law Enforcement Automated Data System) TAC officer for the Communications Center since 1992, validating all warrants, stolen entries and ensuring compliance with LEADS' rules and regulations.

In addition to his position with the County, Rob served as a Firefighter/EMT for Wayne Township from 1983 to 1995. In 1994 Rob started working part time with the Bengals, videotaping their games for training purposes. He was offered a full time position with the team in 2000, but decided to stay at the Communications Center instead.



Continued on page 2

Join us to Honor and Celebrate Rob's Retirement

After 29 years of service with Warren County Emergency Services Communication Center we want to send Rob off right! Join us Friday, August 28th from 3:00 p.m. to 5:00 p.m. at the Warren County Administration Building, Commissioners' Meeting Room 128B for an open house meet and greet.



August 2015
Volume 2, Issue 8

Inside this issue:

Retirement of Rob Ramby	1
Employee Spotlight	3
Did You Know?	4
Where Am I?	4
In The Spotlight	5
Upcoming Events	6
Call of the Month	7
June Dispatch Stats	7

Mark Your Calendar!



- August 1**
Lebanon Blues Fest
- August 4**
National Night Out
- August 8-9**
The Beach First Responder Appreciation Weekend
- August 22**
Mason Heritage Fest
- August 22**
Touch a Truck Hamilton Township
- August 28**
Retirement Open House for Rob Ramby

Retirement of Rob Ramby

Continued from page 1

There is probably no one in Dispatch who is not familiar with the call that Rob took back in 2005 from the elderly female who could not hear — Rob gave her the same telephone number eight times before she finally repeated it back correctly, and then she told him that she couldn't really hear too well! She told Rob that she probably should find a pencil and write the number down. After all that time, he had to start all over with her.

Many have also heard about the time Rob thought he pressed the mute button on the phone before muttering, "Blah, blah, blah, blah blah," while the caller he was listening to droned on and on. She stopped in mid sentence and demanded to know if he had just "blah-blah-blahed" her. Rob left dispatch, walked into the Director's office and let him know that he would be receiving a call from an irate woman.

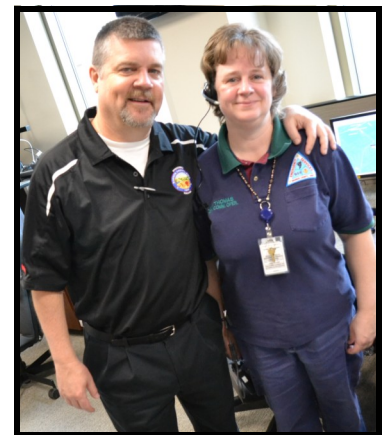


Of course, all of the calls that Rob took over the years have not been light-hearted or amusing. Many were life and death situations from terrified callers who were depending on Rob to send help. In February 2006 Rob took a call from two women who worked for Ryan homes and had just been sexually assaulted at a model home in Hunter. As deputies responded to the scene, Rob stayed on the line obtaining descriptions and details from the women to aid deputies in apprehending what turned out to be a serial rapist.

And tragically, in February 2014, Rob answered a 9-1-1 call from a woman who had been smoking while on oxygen therapy and set herself and her mobile home on fire. Rob tried to instruct the woman and help her get out of the trailer, but sadly, it was a hopeless situation.

After retirement Rob says he plans to do some traveling. He hopes to visit the New England states and maybe find a tour group that is going out west. Rob says in addition to working with the Bengals, he has all kinds of ideas for things he might want to do.

To everyone who has been known as a "Judy" or "Jimmy", "Robert Earl's" unique wit and notorious sense of humor will certainly be missed by all! Rob, from everyone at Warren County we congratulate you on your retirement and wish you nothing but the best.



Employee Spotlight

Employee of the Month



Doug Short
Employee Since 2007

Birthdays

Bob Anson
August 8th

Dennis Rutter
August 10th

Carmen Carson
August 20th

Milestones

Kelly Fiebig
Celebrating 1 Year

Meet our New Employees



Dwayne Gross **Emergency Communications Call Taker**

Dwayne and his wife of 3 1/2 years live in Clarksville. Dwayne has 2 daughters, 22 and 19, and 3 stepchildren, 25, 24 and 20. He graduated from Clinton-Massie High school in 1987 then received his Bachelors in Organizational Leadership from Wilmington College in 2004. In 2009 he became an EMT-Basic and then in 2012 completed his Firefighter-Level 1. He currently volunteers for Clinton-Warren Joint Fire Department. Before coming to Warren County, Dwayne worked several years as a buyer for a manufacturing company in Cincinnati and rehabbed rental properties.

Personal Day Leave Recipients

Congrats to the following employees who earned their Personal Day Off for no unscheduled sick time for 180 consecutive calendar days. These are the employees who received this accomplishment for the months of March through June:

Dennis Rutter	Chris Carr	April Kennard	Josh Moyer	Doug Short	Robert Plummer
March 9th	March 21st	March 21st	April 2nd	June 12th	June 21st

Great work and enjoy your day off.

Did You Know?

What do Warren County Conditions 1 and 2 mean for you?

Condition 1

When the Communications Center is experiencing an unusually heavy workload the Supervisor/ECOIC may initiate Condition 1, which is an alternate method of dispatching to alleviate radio traffic until the workload in dispatch returns to a normal level. During Condition 1 agencies are to restrict their radio usage with the dispatcher to priority and/or emergency traffic only. This means that road units should keep their traffic to a minimum and only relay pertinent or emergency traffic over the primary channels.

Condition 2

When severe weather or other situations cause the Fire and EMS workload to exceed a reasonable level, the Communications Supervisor/ECOIC or the OIC of a jurisdiction being effected by the event can initiate Condition 2. This plan is an alternate method of dispatching during severe weather or other extreme events. The plan is designed to alleviate radio traffic and ensure proper processing of true emergency incidents.

Once the plan is implemented Priority 0-4 calls will be dispatched as normal and after the call is acknowledged, either via MDC using status AK or over the air by announcing "On the air," the agency will then take responsibility to handle these calls and track their responding, on scene and other times. The exception to this, is departments without an MDC or those who use pseudo units, such as S311, S811, and these should be handled as normal.

Priority 5-6 calls will not be toned out or voice dispatched, but will be stacked on a specific unit for the appropriate agency by the communications center and it then becomes that agencies responsibility to handle the incidents and clear them out. Agencies with an MDC will log into a department MDC with their AC unit (AC19, AC51, AC91, etc...) and the calls will be sent to this unit. Agencies without an MDC will need to call the Communications Center every 15 minutes to receive these calls. It is up to all agencies to track their own times.

If you have any questions or would like further explanation on these conditions please call dispatch.

Where Am I?

If you know the location where this picture was taken, email us at melissa.bour@wcoh.net no later than August 24th. Everyone that has the correct answer will be entered into a drawing for a prize. Include your name, phone number, department you work for and your guess of the location and any other details. Don't forget to check back next month to see if you are the one that won!!!

Congrats to Melissa Abrams with Emergency Services for guessing that last month's picture which was #1 Kings Island Soak City & #2 The Beach Waterpark. Stop by dispatch to pick up your prize!



In The Spotlight

Springboro Police Department

By: Andrew Farlaino



Founded in 1815 by Jonathan Wright, Springboro covers nearly 10.5 square miles with a population of over 17,000. Springboro became recognized as a city in 1987. When it comes to rankings the city never falls short. It is currently ranked the 8th safest place to live in all of Ohio by the Safe Wise report (2014), voted the 10th best suburb in America by Business Insider (2014) and also voted the 42nd best place to live in all of America by Money Magazine (2011).

In 1915 the Protective and Detective Association of Springboro was created to arrest horse thieves and other felons. It wasn't until years later in 1955 that the office of the Chief of Police was established. The current Chief of Police, Jeffrey P. Kruithoff, has held the position since 2002. His staff consists of 2 Lieutenants, 5 Sergeants, 2 Detectives, 15 Road Patrol Officers, 1 Office Manager and 3 Customer Service Managers who handle an average of 17,000 calls per year. The Road Patrol works 8hr shifts and the main Office is open from 0700-0000.



Upcoming Events

National Night Out Events 2015

National night out is Tuesday, August 4th. The agencies hosting events that night are:

- Clearcreek Township - Patricia Allyn Park 5:00 p.m. - 9:00 p.m.
- City of Lebanon - Countryside YMCA 6:00 p.m. - 8:00 p.m.
- Village of Carlisle - Roscoe Roof Park 6:00 p.m. - 9:00 p.m.



Hamilton Township "Touch-a-Truck" Event

Hamilton Township will be hosting a "Touch-a-Truck" event on Saturday August 22nd at Fellowship Baptist Church, 247 E US Route 22 from 10:00 a.m. to 2:00 p.m. This event is a community wide event where families have the opportunity to see, touch, interact with and learn about dozens of community vehicles. Some of the agencies that will be present are: Hamilton Township Police and Fire Departments, Army Reserve, Warren County TRU Team, Cincinnati Reds Rover, Hot Air Balloons and many more. For more information on this event call 513-683-8520.

The Beach Waterpark First Responder Appreciation Weekend

On August 8th & 9th The Beach Waterpark will be hosting a Police, Fire & Rescue worker Appreciation Weekend. All active police, fire and rescue workers will receive FREE admission into the waterpark. PLUS their family will receive \$5 off a general admission ticket. To get the discount you will need to show a valid ID at the ticket counter. This is a great opportunity to enjoy one of Warren County's prime attractions. Go to www.thebeachwaterpark.com for more details.



Sgt. Brian Dulle 3rd Annual 5K Walk

The Annual Sgt Brian Dulle 5K Walk will be Sunday, September 27th. The walk will begin at 8:22 a.m. at Brian's memorial, located at the Warren County Sheriff's Office, 822 Memorial Drive in Lebanon. The walk will then proceed through Lebanon to Brian's headstone at Lebanon Cemetery. The cost for the walk is \$18.22 for adults 10 and up and \$8.22 for children under 10. Registration includes a T-shirt (if registered by August 22nd), refreshments and door prizes at the end of the walk. Strollers and wagons are welcome for the kids. All proceeds from this event go to help fund the "Brian Dulle Memorial Award" for outstanding cadets at the Butler Tech Peace Officer Academy. To become a shirt sponsor the price is \$82.20. To register or for more information on how to become a sponsor visit www.dulle822.com.

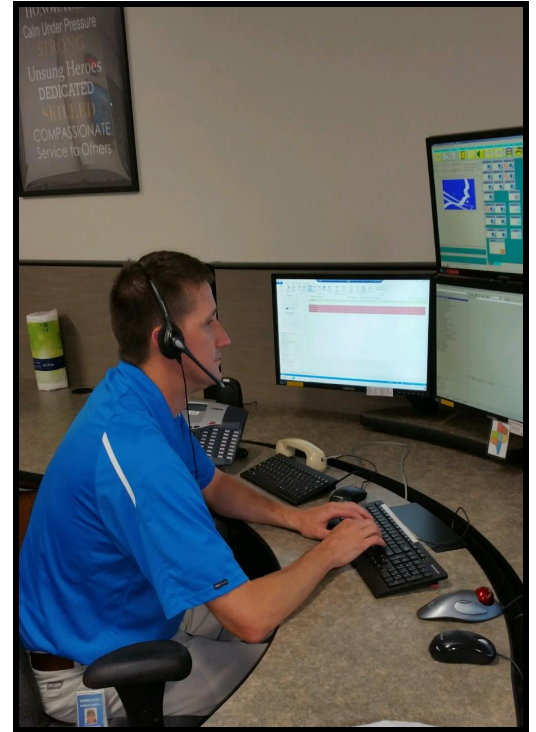


Call of the Month

On Tuesday, July 21, Dispatcher Doug Short took a 911 call around 20:30 reporting a 3 year old toddler with down syndrome was found in the pond behind the caller's residence on Morrow-Woodville Rd. Harlan Township Fire Department and Warren County Sheriff's Deputies were quickly dispatched. The caller removed the child from the water and Dispatcher Short assisted the family with CPR instructions. Before the fire department arrived on scene the child had a pulse and was breathing on his own. While responding to the scene Chief Andy Mitten advised dispatch to start Air Care to the scene. Air Care arrived on scene and landed with the assistance of E81. The child was transported to Children's Hospital in Cincinnati and is expected to make a full recovery.

The calm and quick thinking of Dispatcher Doug Short in giving CPR instructions as well as the quick actions of the units on scene played a key role in the child's recovery.

Great job by everyone involved.



June Monthly Dispatch Stats

	Total	First Shift	Second Shift	Third Shift
Created the Most Incidents	8,457	Keith Fudge 244 Calls	Tonya Shutts 583 Calls	Kelly Fiebig 546 Calls
Most Status Changes	49,355	Keith Fudge 1,998	Tonya Shutts 2,876	Doug Short 3,668
Total 911 Calls Received	6,258 Calls	911 Calls	2,514 Calls	2,833 Calls
Total 7-Digit Calls Received	13,383 Calls	1,971 Calls	6,104 Calls	5,308 Calls
Busiest Day (Based on 911 & Admin Calls)	Friday 6/12 963 Calls			
Busiest Time of Day (Based on 911 & Admin Calls)	1600-1700 1,344 Calls			

Warren County Emergency Services

520 Justice Dr
Lebanon, OH 45036
(513) 695-1315

Stay connected with us by:

Website: www.co.warren.oh.us/emergencyservices

Facebook: [Warren County Ohio Emergency Management](https://www.facebook.com/WarrenCountyOhioEmergencyManagement)

Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

Newsletter Editors: Joshua Moyer & Melissa Bour

Email: melissa.bour@wcoh.net

